State of Alaska FY2020 Governor's Operating Budget

Department of Health and Social Services
Health Facilities Licensing and Certification
Component Budget Summary

Component: Health Facilities Licensing and Certification

Contribution to Department's Mission

Health Facilities Licensing and Certification works to protect the health and safety of Alaska's most vulnerable citizens and reduce their risk of exploitation ensures basic levels of quality and safety for all patients receiving care from Medicare and Medicaid certified and/or licensed providers. Health Facilities Licensing and Certification (provides onsite objective outcome-based verification to ensure basic standards of quality are being met through regulatory enforcement and educational activities, including quality assurance, provider training, and compliance coordination. The unit works with other state agencies and health care providers to help tribally-owned health care providers to implement safe health care services.

Core Services

- Health Facilities Licensing and Certification surveyors inspect health care facilities in the state to determine if state and federal regulatory standards are being met and investigate complaints made against health care facility providers.
- Monitor assessments that nursing homes and home health agencies are required to complete for every nursing home resident and for every adult Medicare or Medicaid home health client receiving skilled nursing services.
- Serve as the health provider's contact for interpreting state and federal regulations, guidelines and protocols.
- Collaborate with other Alaska state agencies, as well as, other agencies, organizations; and, associations in an effort to promote quality of care for Alaskans.

Major Component Accomplishments in 2018

- The Health Facilities Licensing and Certification survey team is comprised of registered nurses and a clinical social worker responsible for the state licensing and federal certification of health care facilities in the State of Alaska. These facilities include: general acute care hospitals, long-term acute care hospitals, critical access hospitals, skilled nursing facilities, volunteer and full service hospice programs, home health agencies, rural health clinics, frontier extended stay clinics, birthing centers, ambulatory surgical centers, end-stage renal disease dialysis centers and outpatient physical therapy, speech pathology services. The team completed a total of 155 surveys in FY2018, which included health and life safety code surveys for state licensure and federal recertification as well as complaint investigations, assigned validation surveys for Centers for Medicare and Medicaid Services (CMS), and all required revisit surveys.
- The Health Facilities Licensing and Certification survey team continued collaboration with other state agencies
 within the Centers for Medicare and Medicaid Services Region X to ensure residents of Alaska received safe,
 and quality care.
- The survey team completed all federally mandated health survey and complaint investigation survey requirements for FY2018.

Key Component Challenges

- The new federal regulations require long-term care (nursing homes) be completed using Centers for Medicare
 and Medicaid Services (CMS) designed software products. The survey team has faced multiple challenges
 including hardware issues related to tablets functionality, and software problems with constant updates
 required. Surveyors experienced an increased need for IT resources and training from CMS in FY2018.
- FY2018 brought the addition of one (1) new ambulatory surgery center, one (1) new home health, and two (2) new birthing centers. The initial surveys added to the survey workload, travel, and survey costs.
- The unit received an increased number of complaints, and significant facility reported incidents over this past year, creating a corresponding increase in surveyor workload and survey costs.
- Health Facilities Licensing and Certification are projecting an increase in the number of providers requiring new or renewed licensure or certification surveys in FY2019.

- Recruitment and retention of staff remain a challenge due to the pay scale that is out of alignment with private
 sector compensation for registered nurses as well as the rigorous training and travel schedule required for the
 position. Surveyors' work long hours and are in travel status approximately six months of the year. The
 department has not received any eligible applicants for the Surveyor I position posted within the past seven (7)
 months.
- Health Facilities Licensing and Certification has a change in the Manager and Supervisory positions, which
 have affected the workload in the division.

Significant Changes in Results to be Delivered in FY2020

No significant changes to results delivered.

Statutory and Regulatory Authority

Alaska Statutes:

AS 18.05 Administration of Public Health and Related Laws

AS 18.20 Hospitals and Nursing Facilities

AS 18.23 Health Care Services Information and Review Organizations

AS 47.05 Criminal History and Registry

AS 47.32 Centralized Licensing and Related Administrative Procedures

AS 08.80 Pharmacy

AS 08.64 Medical Professions

Social Security Act: Title XVIII Medicare Title XIX Medicaid

Administrative Code:

7 AAC 10 Licensing, Certification and Approvals

7 AAC 12 Facilities and Local Units

Contact Information

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			nsing and Certification ces Information	
	Authorized Positions		Personal Services 0	Costs
	<u>FY2019</u> Management	FY2020		
	Plan	Governor	Annual Salaries	991,864
Full-time		13	COLA	32,283
Part-time	0	0	Premium Pay	0
Nonpermanent	0	0	Annual Benefits	595,347
·			Less 1.93% Vacancy Factor	(31,194)
			Lump Sum Premium Pay	Ó
Totals	13	13	Total Personal Services	1,588,300

	Position Clas	sification Sur	nmary		
Job Class Title	Anchorage	Fairbanks	Juneau	Others	Total
Administrative Assistant II	1	0	0	0	1
Health Facilities Survey Mgr	1	0	0	0	1
Hlth Facil Surv I	9	0	0	0	9
Hlth Facil Surv II	2	0	0	0	2
Totals	13	0	0	0	13

Component Detail All Funds

Department of Health and Social Services

Component: Health Facilities Licensing and Certification (2944)

RDU: Health Care Services (485)

Non-Formula Component

	FY2018 Actuals	FY2019 Conference Committee	FY2019 Authorized	FY2019 Management Plan	FY2020 Governor	FY2019 Managemer	nt Plan vs Governor
71000 Personal Services	1,301.3	1,539.0	1,539.0	1,539.0	1,588.3	49.3	3.2%
72000 Travel	126.4	125.3	125.3	145.3	145.3	0.0	0.0%
73000 Services	272.2	509.6	509.6	489.6	489.6	0.0	0.0%
74000 Commodities	24.3	10.0	10.0	10.0	10.0	0.0	0.0%
75000 Capital Outlay	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
77000 Grants, Benefits	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
78000 Miscellaneous	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
Totals	1,724.2	2,183.9	2,183.9	2,183.9	2,233.2	49.3	2.3%
Fund Sources:							
1002 Fed Rcpts (Fed)	1,142.4	1,363.1	1,363.1	1,363.1	1,398.8	35.7	2.6%
1003 G/F Match (UGF)	419.0	450.0	450.0	450.0	459.0	9.0	2.0%
1004 Gen Fund (UGF)	141.5	81.5	81.5	81.5	81.8	0.3	0.4%
1005 GF/Prgm (DGF)	21.3	189.3	189.3	189.3	193.6	4.3	2.3%
1108 Stat Desig (Other)	0.0	100.0	100.0	100.0	100.0	0.0	0.0%
Unrestricted General (UGF)	560.5	531.5	531.5	531.5	540.8	9.3	1.7%
Designated General (DGF)	21.3	189.3	189.3	189.3	193.6	4.3	2.3%
Other Funds	0.0	100.0	100.0	100.0	100.0	0.0	0.0%
Federal Funds	1,142.4	1,363.1	1,363.1	1,363.1	1,398.8	35.7	2.6%
Positions:							
Permanent Full Time	13	13	13	13	13	0	0.0%
Permanent Part Time	0	0	0	0	0	0	0.0%
Non Permanent	0	0	0	0	0	0	0.0%

FY2020 Governor
Department of Health and Social Services

<u>Change Record Detail - Multiple Scenarios with Descriptions</u> Department of Health and Social Services

Component: Health Facilities Licensing and Certification (2944)

RDU: Health Care Services (485)

Scenario/Change Record Title	Trans Type	Totals	Personal Services	Travel	Services	Commodities	Capital Outlay	Grants, Benefits	Miscellaneous	Po PFT	sitions PPT	NI
	******	******	***** Changes Fro	m FY2019 C	onference Cor	nmittee To FY2	019 Authorized	*******	******	****		
FY2019 Conference	Committee ConfCom	2,183.9	1,539.0	125.3	509.6	10.0	0.0	0.0	0.0	13	0	
1002 Fed Rcpts	1,36	,	1,000.0	120.0	000.0	10.0	0.0	0.0	0.0	10	Ū	
1003 G/F Match	45	50.0										
1004 Gen Fund		31.5										
1005 GF/Prgm		19.3										
1108 Stat Desig	10	0.0										
	Subtotal	2,183.9	1,539.0	125.3	509.6	10.0	0.0	0.0	0.0	13	0	
	******	*****	******* Changes	From FY2019	Authorized T	o FY2019 Mana	gement Plan *	******	*******	+		
Align Authority for C			ation									
	LIT	0.0	0.0	20.0	-20.0	0.0	0.0	0.0	0.0	0	0	
Align authority for i	ncreased need fo	r on-site visits to f	facilitate certification.	Savings in servi	ces were realized	d from reduced cos	sts of contracts an	d efficiencies.				
	Subtotal	2,183.9	1,539.0	145.3	489.6	10.0	0.0	0.0	0.0	13	0	
	********	******	******* Changes	Erom EV2010	9 Managomon	t Plan To FY202	O Covernor **	*******	******			
Reverse SU 15 Hour			Changes	11011111201	o Managemen	t Flair 10 1 1202	20 Governor					
	SalAdj	0.8	0.8	0.0	0.0	0.0	0.0	0.0	0.0	0	0	
1002 Fed Rcpts		0.6										
1003 G/F Match		0.2										
FY2020 Salary Adjus	stments - GGU, C	CEA, TEAME										
	SalAdj	45.5	45.5	0.0	0.0	0.0	0.0	0.0	0.0	0	0	
1002 Fed Rcpts		33.0										
1003 G/F Match 1005 GF/Prgm		8.2 4.3										
1003 GF/Figili		4.5										
FY2020 Salary Adj	ustments - GGU,	CEA, TEAME: \$4	45.5									
FY2020 GGU HI fro	om \$1432 to \$153	30: \$12.9										
FY2020 GGU 3% (COLA: \$32.6											
Reverse Alaska Stat	e Employees As	sociation (GGU)	15 Hour Furlough									
	SalAdj	3.0	3.0	0.0	0.0	0.0	0.0	0.0	0.0	0	0	
1002 Fed Rcpts		2.1										
1003 G/F Match		0.6										
				FV′	2020 Governo	or		F	Released Decem	her 14	2018	
			ρ۵			ocial Services		ı	COOLING		age 6	
			De	pariment of I	icaitii aliu St	Joial Gel VICES				Г	age 0	

Change Record Detail - Multiple Scenarios with Descriptions Department of Health and Social Services

Component: Health Facilities Licensing and Certification (2944)

RDU: Health Care Services (485)

									Po	ositions	
Scenario/Change	Trans	Totals	Personal	Travel	Services	Commodities	Capital Outlay Grants, Benefit	s Miscellaneous	PFT	PPT	NP
Record Title	Type		Services								
1004 Gen Fund		0.3									
			ng the general gover 2019. The furlough i				gh for each permanent full-time 20.				
	Totals	2,233.2	1,588.3	145.3	489.6	10.0	0.0 0.	0.0	13	0	0

Personal Services Expenditure Detail

Department of Health and Social Services

Scenario: FY2020 Governor (15610)

Component: Health Facilities Licensing and Certification (2944)

RDU: Health Care Services (485)

PCN	Job Class Title	Time	Retire	Barg	Location	Salary	Range /	Comp	Split /	Annual	COLA	Premium	Annual	Total Costs	UGF
		Status	Code	Unit		Sched	Step	Months	Count	Salaries		Pay	Benefits		Amount
06-2035	Hlth Facil Surv II	FT	Α	SS	Anchorage	200	21E / F	12.0		90,923	0	0	51,308	142,231	25,602
06-2036	Hlth Facil Surv I	FT	Α	GP	Anchorage	200	20B / C	12.0		69,944	2,848	0	43,474	116,266	20,928
06-4021	Hlth Facil Surv I	FT	Α	GP	Anchorage	200	20J	12.0		83,544	3,402	0	48,332	135,278	24,350
06-4022	Health Facilities Survey Mgr	FT	Α	SS	Anchorage	200	22K / L	12.0		108,068	0	0	57,432	165,500	29,790
06-4028	Hlth Facil Surv I	FT	Α	GP	Anchorage	200	20B / C	12.0		68,601	2,793	0	42,995	114,389	20,590
06-4033	Hlth Facil Surv II	FT	Α	GP	Anchorage	200	21F / G	12.0		83,317	3,392	0	48,251	134,960	24,293
06-4038	Hlth Facil Surv I	FT	Α	GP	Anchorage	200	20A / B	12.0		67,044	2,730	0	42,438	112,212	20,198
06-4044	Hlth Facil Surv I	FT	Α	GP	Anchorage	200	20A / B	12.0		67,758	2,759	0	42,693	113,210	20,378
06-4045	Hlth Facil Surv I	FT	Α	GP	Anchorage	200	20C / D	12.0		70,851	2,885	0	43,798	117,534	21,156
06-4046	Hlth Facil Surv I	FT	Α	GP	Anchorage	200	20D / E	12.0		74,618	3,038	0	45,144	122,800	22,104
06-4088	Hlth Facil Surv I	FT	Α	GP	Anchorage	200	20B / C	12.0		70,033	2,851	0	43,506	116,390	20,950
06-7024	Administrative Assistant II	FT	Α	GP	Anchorage	200	14F / G	12.0		52,602	2,142	0	37,280	92,024	16,564
06-7025	Hlth Facil Surv I	FT	Α	GP	Anchorage	200	20J / K	12.0		84,561	3,443	0	48,696	136,700	24,606
	Total				-							Total S	alary Costs:	991,864	

	Positions	New	Deleted
Full Time Positions:	13	0	0
Part Time Positions:	0	0	0
Non Permanent Positions:	0	0	0
Positions in Component:	13	0	0

Total Component Months: 156.0

Total Premium Pay:: Total Benefits:	0 595,347
Total Pre-Vacancy:	1,619,494
Minus Vacancy Adjustment of 1.93%:	(31,194)
Total Post-Vacancy:	1,588,300
Plus Lump Sum Premium Pay:	0
Personal Services Line 100:	1,588,300

Total COLA:

32,283

PCN Funding Sources:	Pre-Vacancy	Post-Vacancy	Percent
1002 Federal Receipts	1,174,133	1,151,518	72.50%
1003 General Fund Match	291,509	285,894	18.00%
1005 General Fund/Program Receipts	153,852	150,889	9.50%
Total PCN Funding:	1,619,494	1,588,300	100.00%

Note: If a position is split, an asterisk (*) will appear in the Split/Count column. If the split position is also counted in the component, two asterisks (**) will appear in this column. [No valid job title] appearing in the Job Class Title indicates that the PCN has an invalid class code or invalid range for the class code effective date of this scenario.

<u>Line Item Detail (1676)</u> Department of Health and Social Services Travel

Line Numbe	er Line Name			FY2018 Actuals	FY2019 Management Plan	
2000	Travel			126.4	145.3	
Object	Class	Servicing Agency	Explanation	FY2018 Actuals	FY2019 Management Plan	
			2000 Travel Detail Totals	126.4	145.3	
2000	In-State Employee Travel		In State Employee Travel.	101.6	124.8	
2001	In-State Non-Employee Travel			-0.3	0.0	
2002	Out of State Employee Travel		Out of State Employee Travel.	22.0	20.0	
2006	Other Travel Costs		ATM Cash Advance Fee.	3.1	0.5	

<u>Line Item Detail (1676)</u> Department of Health and Social Services **Services**

Line Numbe	er Line Name			FY2018 Actuals	FY2019 Management Plan	
000	Services			272.2	489.6	
Object	Class	Servicing Agency	Explanation	FY2018 Actuals	FY2019 Management Plan	
			3000 Services Detail Totals	272.2	489.6	
8000	Education Services		Training, conferences and memberships for Health Facilities Surveyors.	2.1	5.0	
8003	Information Technology		Information technology resources for Health Facility Surveyors.	3.9	5.0	
3004	Telecommunications		Telecommunications services - long distance, local/equipment, and cellular service.	3.6	5.0	
3005	Health Services		Potential RSA for health related activities.	0.0	189.9	
8006	Delivery Services		Postage, courier, freight services.	0.3	1.0	
8009	Structure/Infrastructure/Land		Building lease costs.	-1.6	55.0	
010	Equipment/Machinery		Fees for repair and maintenance of equipment.	4.8	5.0	
8011	Other Services		Professional services.	3.1	2.0	
017	Inter-Agency Information Technology Non-Telecommunications	Admin - Department-wide		8.5	20.0	
3017	Inter-Agency Information Technology Non-Telecommunications	H&SS - Information Technology Services (2754)		11.8	0.0	
018	Inter-Agency Information Technology Telecommunications	Admin - Department-wide	RSA with Dept. of Administration, Enterprise Technology Services, for telecommunication services.	20.9	30.0	
3022	Inter-Agency Human Resources	Admin - Department-wide	RSA with Dept. of Administration for Human Resources.	8.5	10.0	
3023	Inter-Agency Building Leases	Admin - Department-wide		45.0	0.0	
			2020 Governor Health and Social Services	F	Released December 1	14, 2018 Page 10

<u>Line Item Detail (1676)</u> Department of Health and Social Services Services

Component: Health Facilities Licensing and Certification (2944)

Object	Class	Servicing Agency	Explanation	FY2018 Actuals	FY2019 Management Plan	
			3000 Services Detail Totals	272.2	489.6	
3024	Inter-Agency Legal	Law - Department-wide		0.1	0.0	
3026	Inter-Agency Insurance	Admin - Department-wide	RSA with Dept. of Administration, Division of Risk Management, for insurance.	0.9	1.0	
027	Inter-Agency Financial	Admin - Department-wide		1.4	0.0	
028	Inter-Agency Americans with Disabilities Act Compliance		RSA with Dept. of Administration, Division of Rick Management, for insurance.	0.0	0.1	
3029	Inter-Agency Education/Training	Commerce - Department-wide	RSA with Dept. of Commerce, Community & Economic Development for Nurse Aid Training & Competency Evaluation Program.	135.9	145.0	
030	Inter-Agency Hearing/Mediation	Admin - Department-wide	RSA with Dept. of Administration, Office of Administrative Hearings.	3.4	5.0	
8038	Inter-Agency Management/Consulting	H&SS - Administrative Support Svcs (320)	RSA with Dept. of Health & Social Services for Administrative Support from Finance & Management Services.	3.3	5.0	
8038	Inter-Agency Management/Consulting	H&SS - Commissioner's Office (317)	RSA with Dept. of Health & Social Services, Commissioner's Office.	1.1	2.0	
038	Inter-Agency Management/Consulting	H&SS - Health Facilities Licensing & Ce (2944)		0.9	0.0	
038	Inter-Agency Management/Consulting	H&SS - Information Technology Services (2754)	RSA with Dept. of Health & Social Services, Admin. Support, for Finance & Management Services information technology support.	12.8	2.0	
3038	Inter-Agency Management/Consulting	H&SS - Public Affairs (2874)	RSA with Dept. of Health & Social Services, Public Affairs for support services.	1.4	1.5	
038	Inter-Agency Management/Consulting	Labor - Department-wide	RSA with Dept. of Labor & Workforce Development for labor population demographics.	0.1	0.1	

Department of Health and Social Services

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<u>Line Item Detail (1676)</u> Department of Health and Social Services Commodities

Line Numbe	er Line Name			FY2018 Actuals	FY2019 Management Plan	
4000	Commodities			24.3	10.0	
Object	Class	Servicing Agency	Explanation	FY2018 Actuals	FY2019 Management Plan	
			4000 Commodities Detail Totals	24.3	10.0	
4000	Business		Purchases of supplies and equipment.	24.3	9.0	
4000	Business		Books and educational supplies.	0.0	1.0	

Revenue Detail (1681) Department of Health and Social Services

Revenue Type (OMB Fund Code) Revenue Source	Component	Comment	FY2018 Actuals	FY2019 Management Plan	
5002 Fed Rcpts (1002 Fed Rcpts)			1,142.4	1,363.1	
5019 Federal - Miscellaneous Grants		Medicaid Administration funding for Health Facility Licensing & Certification administrative support.	1,142.4	77.3	
5019 Federal - Miscellaneous Grants		Title XVIII Medicare funding for Health Facility Licensing & Certification.	0.0	863.8	
5019 Federal - Miscellaneous Grants		Title XIX funding for Health Facilities Licensing & Certification.	0.0	422.0	
5005 GF/Prgm (1005 GF/Prgm)			21.3	189.3	
5101 Program Receipts Public Protection Licenses and Permits	on -		21.3	0.0	
5108 Program Receipts General Government - Charges for Service	es	Fees to support the cost of Health Facilities Licensing & Certification facility licensing activities.	0.0	189.3	
5108 Stat Desig (1108 Stat Desig)			0.0	100.0	
5206 Statutory Designated Program Receipts - Contracts		Civil Money Penalties collected when nursing homes are not in compliance with Federal participation requirements in accordance with section 6111 of the Affordable Care Act of 2010.	0.0	100.0	

Inter-Agency Services (1682) Department of Health and Social Services Component: Health Facilities Licensing and Certification (2944)

				FY2018 Actuals	FY2019 Management Plan	
			Component Totals	256.0	221.6	
			With Department of Administration With Department of Health and Social Services	88.6 31.3	66.0 10.5	
			With Department of Law With Department of Commerce, Community, and Economic Development	0.1 135.9	0.0 145.0	
			With Department of Labor and Workforce Development	0.1	0.1	
Object	Class	Servicing Agency	Explanation	FY2018 Actuals	FY2019 Management Plan	
3017	Inter-Agency Information Technology Non-Telecommunications	Admin - Department-wide		8.5	20.0	
3017	Inter-Agency Information Technology Non-Telecommunications	H&SS - Information Technology Services (2754)		11.8	0.0	
3018	Inter-Agency Information Technology Telecommunications	Admin - Department-wide	RSA with Dept. of Administration, Enterprise Technology Services, for telecommunication services.	20.9	30.0	
3022	Inter-Agency Human Resources	Admin - Department-wide	RSA with Dept. of Administration for Human Resources.	8.5	10.0	
3023	Inter-Agency Building Leases	Admin - Department-wide		45.0	0.0	
3024	Inter-Agency Legal	Law - Department-wide		0.1	0.0	
3026	Inter-Agency Insurance	Admin - Department-wide	RSA with Dept. of Administration, Division of Risk Management, for insurance.	0.9	1.0	
3027	Inter-Agency Financial	Admin - Department-wide		1.4	0.0	
3029	Inter-Agency Education/Training	Commerce - Department-wide	RSA with Dept. of Commerce, Community & Economic Development for Nurse Aid Training & Competency Evaluation Program.	135.9	145.0	
3030	Inter-Agency Hearing/Mediation	Admin - Department-wide	RSA with Dept. of Administration, Office of Administrative Hearings.	3.4	5.0	
			2020 Governor Health and Social Services	F	Released Decembe	r 14, 2018 Page 14

Inter-Agency Services (1682) Department of Health and Social Services

Object Class		Servicing Agency	Explanation	FY2018 Actuals	FY2019 Management Plan	
3038	Inter-Agency Management/Consulting	H&SS - Administrative Support Svcs (320)	RSA with Dept. of Health & Social Services for Administrative Support from Finance & Management Services.	3.3	5.0	
3038	Inter-Agency Management/Consulting	H&SS - Commissioner's Office (317)	RSA with Dept. of Health & Social Services, Commissioner's Office.	1.1	2.0	
3038	Inter-Agency Management/Consulting	H&SS - Health Facilities Licensing & Ce (2944)		0.9	0.0	
3038	Inter-Agency Management/Consulting	H&SS - Information Technology Services (2754)	RSA with Dept. of Health & Social Services, Admin. Support, for Finance & Management Services information technology support.	12.8	2.0	
3038	Inter-Agency Management/Consulting	H&SS - Public Affairs (2874)	RSA with Dept. of Health & Social Services, Public Affairs for support services.	1.4	1.5	
3038	Inter-Agency Management/Consulting	Labor - Department-wide	RSA with Dept. of Labor & Workforce Development for labor population demographics.	0.1	0.1	